

Doug Marshall

Advisor to the President and CEO



With almost 40 years of experience in the financial services and hospitality industries, Doug Marshall is a dynamic and innovative leader. Since joining BECU in 2013, his areas of focus have included retail banking, digital, branch, contact center and ATM channels, experience design, payments, as well as product development, pricing and management. He currently serves as advisor to the president and chief executive officer.

Prior to BECU, Doug served as chief membership officer at First Tech Federal Credit Union, where he was responsible for all aspects of the member experience, including marketing, mortgage, branches, call center, digital and ATM channels serving over 300,000 members in the technology community. Before that, he held senior management positions at Washington Mutual and Bank of America where he respectively served as senior vice president of Deposit and Payment Products and senior vice president of Brand Management and development.

Doug earned his Master of Business Administration at the University of Washington's Foster School of Business and has served on the boards of First Place, Junior Achievement (JA) of Washington and Raining Data.